



Maharashtra Cosmopolitan Education Society's

M. A. Rangoonwala Institute of Hotel Management & Research, Pune.

Affiliated To Savitribai Phule Pune University / Institute code No. : 1042

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Dr. P. A. Inamdar
President, M.C.E. Society

Prof. Dr. Anita Frantz
Principal

CRITERION – 1 CURRICULAR ASPECTS	
Key Indicator	1.4 Feedback System
Metric No.	1.4.1

➤ Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc.

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FEEDBACK ANALYSIS REPORT

Feedback Analysis on Syllabus

Introduction

M.C.E. Society's M. A. Rangoonwala Institute of Hotel Management & Research is affiliated to Savitribai Phule Pune University and follows the curriculum prescribed by SPPU for B.Sc. (HS) Programme. The college analyses the feedback collected from the students, alumni, employers and teachers and communicates recommendations to the Ad – hoc Board of Studies for B.Sc. (HS) at SPPU if necessary. The same discussions are communicated through e - mail as well.

Feedback Process

1. The feedback collected – The College has various channels through which the feedback on curriculum collected from different stakeholders like Students, Teachers, Employers and Alumni.

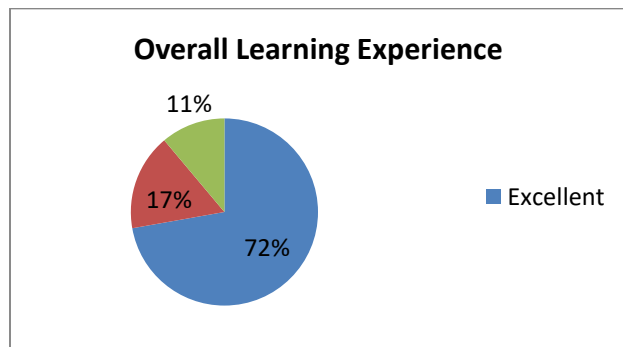
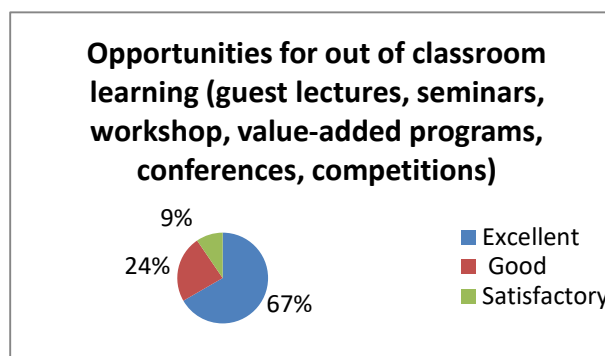
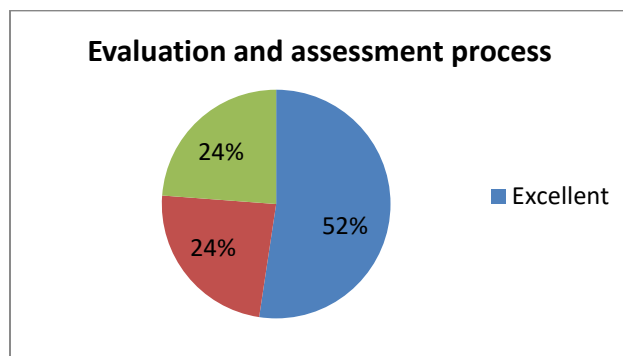
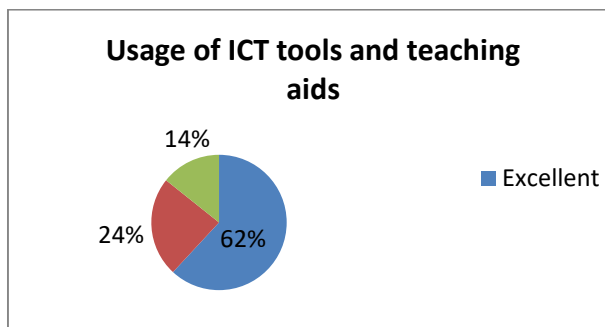
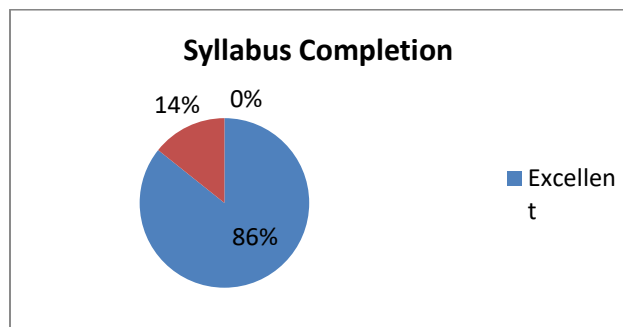
Stakeholder	Event or Occasion	Tool used to receive the feedback
Students	Regular teaching classes	Feedback forms / informal discussions
Teachers	Principal Meetings, College Development Committee Meetings	Discussions, Feedback forms
Industry/ Employer	Industrial Trainings, Guest Lectures, Industrial Visits	Discussions, Feedback forms
Alumni	Alumni Meet, Informal Visits	Feedback forms, discussions

2. **Feedback Analysis:** - After collecting feedback from various stakeholders, the data is analyzed and the report is submitted to the principal.

3. **Action taken:** - Principal reviews the analysis report and initiates necessary action.

Student's Feedback Analysis on Syllabus 2018 – 2019

Student's Feedback on Syllabus



Interpretation

- 86% have responded excellent, 14% as good for syllabus completion.
- 62% have responded excellent, 24% as good & 14% as satisfactory for usage of ICT tools and teaching aids.
- 52% have responded excellent, 24% as good & 24% as satisfactory for evaluation and assessment process.

4. 67% have responded excellent, 24% as good & 9% as satisfactory for Opportunities for out of classroom learning (guest lectures, seminars, workshop, value-added programs, conferences, competitions)
5. 72% have responded excellent, 17% as good & 11% as satisfactory for overall learning experience.

Overall the program content of B.Sc. Hospitality Studies is in line with the industry requirement and the students seems satisfied with the syllabus.

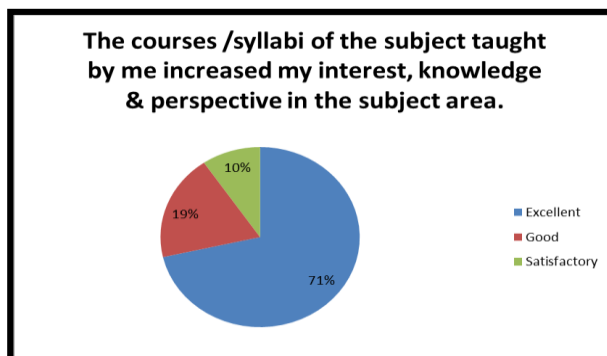
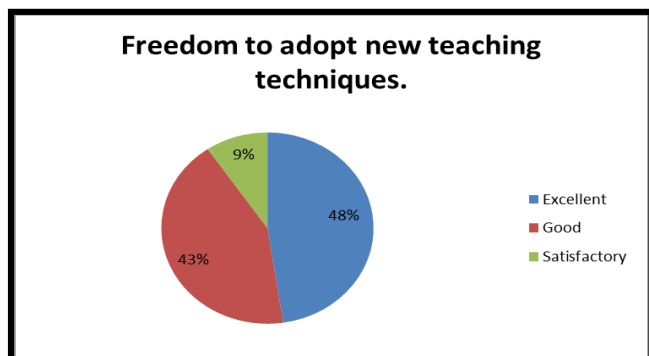
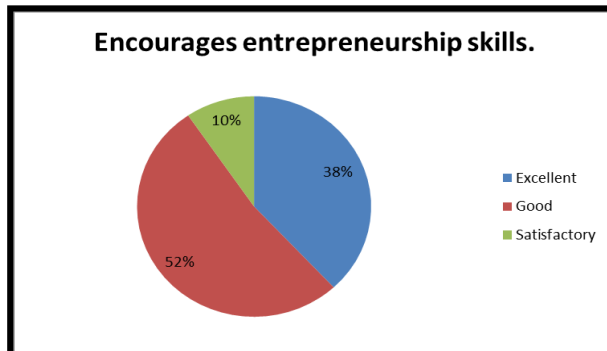
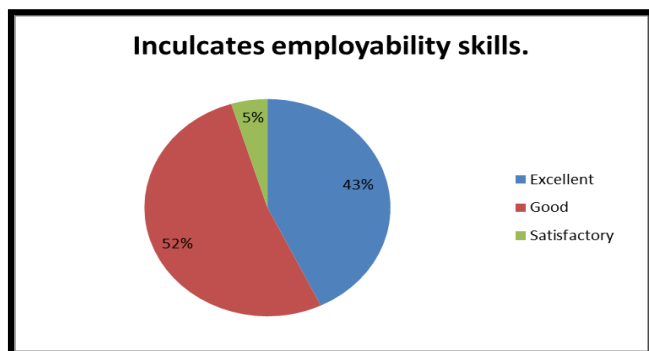
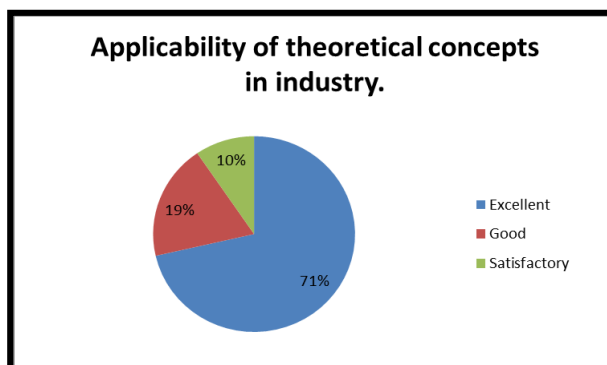
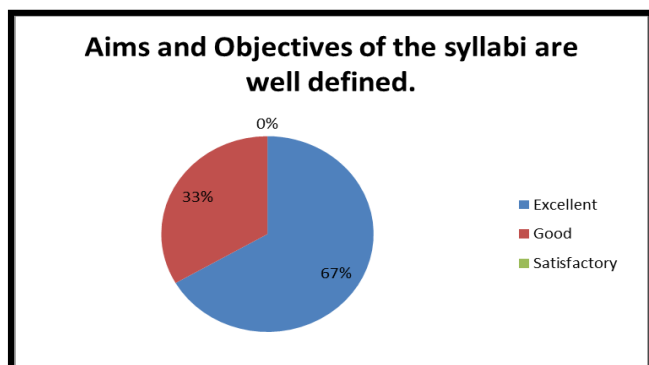
Recommendations and Suggestions

1. More Industrial visits and Field trips should be arranged.

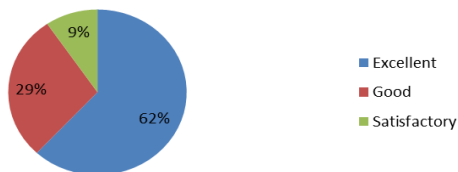


Teacher's Feedback Analysis on Syllabus 2018 – 2019

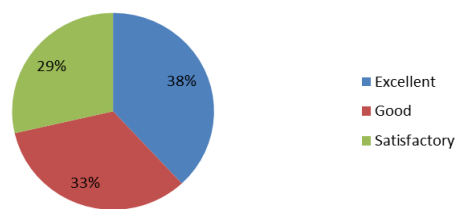
Teacher's Feedback on Syllabus



I have the freedom to adopt new techniques of testing and assessing the students.



The prescribed books are available in the library in sufficient numbers.



Interpretation

1. 67% have responded excellent, 33% as good for aims and objectives of the syllabi are well defined.
2. 71% have responded excellent, 19% as good & 10% as satisfactory for the sequence of applicability of theoretical concepts in industry.
3. 52% have responded good, 43% as excellent & 5% as satisfactory for inculcates employability skills.
4. 52% responded good, 38% as good & 10% as satisfactory for encourages entrepreneurship skills.
5. 48% responded excellent, 43% as good & 9% as satisfactory for freedom to adopt new teaching techniques.
6. 71% responded excellent, 19% as good & 10% as satisfactory for the courses/syllabi of the subject taught by me increased my interest, knowledge and prespective in the subject area.
7. 62% have responded excellent, 29% as good & 9% as satisfactory for I have the freedom to adopt new techniques of testing and assessing the students.
8. 38% have responded excellent, 33% as good & 29% as satisfactory for the prescribed books are available in the library in sufficient numbers.

Overall the program content of B.Sc. Hospitality Studies is in line with the industry requirement and the teachers seems satisfied with the syllabus.

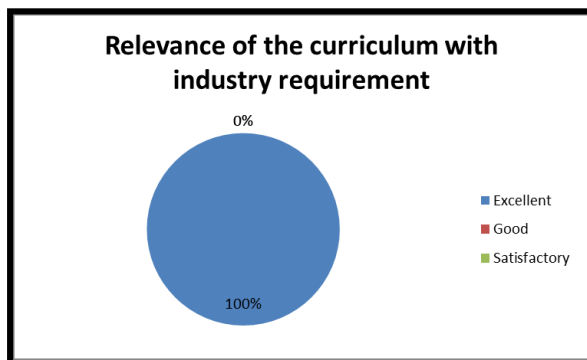
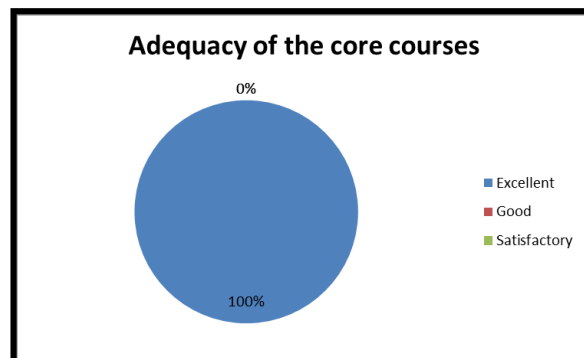
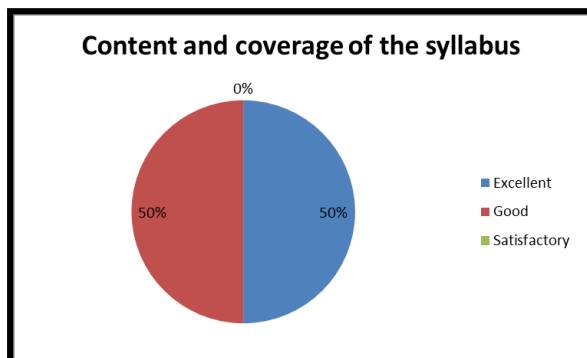
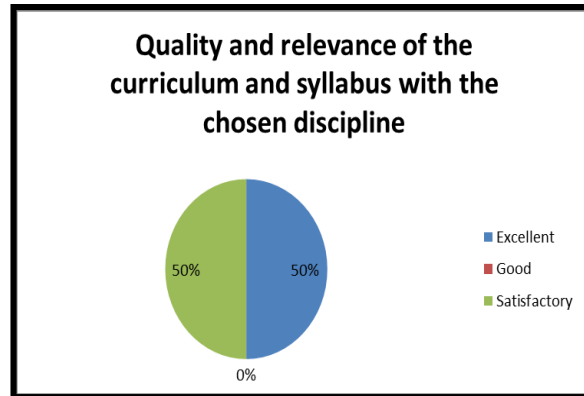
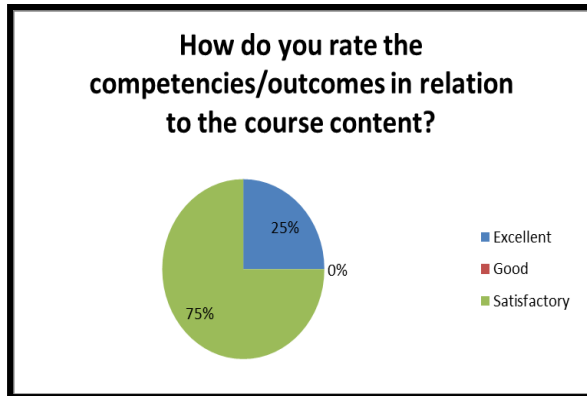
Recommendations and Suggestions

1. All teachers and principal noticed some observations in the proposed CBCS pattern and same was suggested to the chairman, BOS (Hospitality Studies).



Employer's Feedback Analysis on Syllabus 2018 – 2019

Employer's Feedback on Syllabus



Interpretation

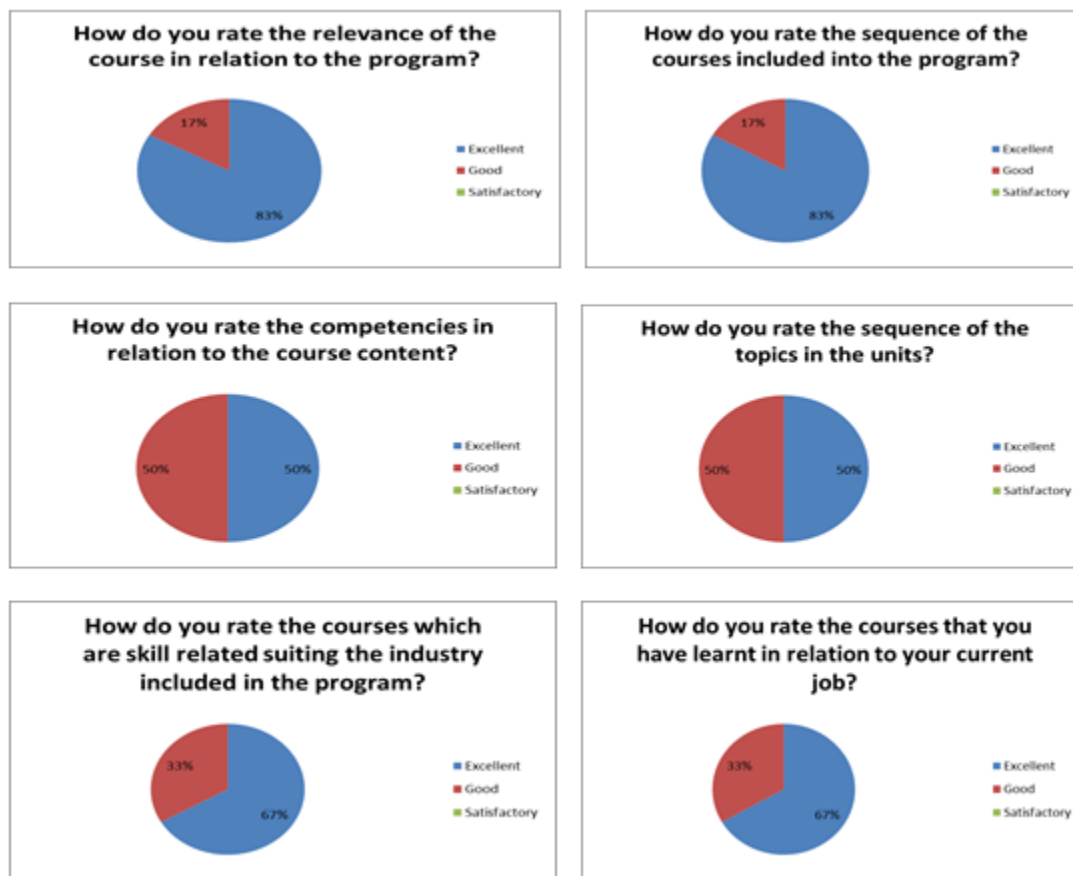
- 75% have responded satisfactory, 25% as excellent for competencies/outcomes in relation to the course content

2. 50% have responded excellent & 50% as satisfactory for quality and relevance of the curriculum and syllabus with the choosen discipline.
3. 50% have responded excellent & 50% as good for content and coverage of the syllabus.
4. 100% have responded excellent for adequacy of the core courses.
5. 100% have responded excellent for relevance of the curriculum wih industry requirement.

Overall the program content of B.Sc. Hospitality Studies is in line with the industry requiement and the employers seems satisfied with the syllabus.



Alumni Feedback Analysis on Syllabus 2018 – 2019



Interpretation

1. 83% have responded excellent & 17% as good for relevance of the course in relation to the program.
2. 83% have responded excellent & 17% as good for sequence of the course included into the program.
3. 50% have responded excellent & 50% as good for competencies in relation to the course content.
4. 50% have responded excellent & 50% as good for sequence of the topics in the units.
5. 67% have responded excellent & 33% as good for the courses which are skill related suiting the industry included in the program.

6. 67% have responded good & 33% as excellent for courses that you have learnt in relation to your current job.

Overall the program content of B.Sc. Hospitality Studies is in line with the industry requirement and the alumni seems satisfied with the syllabus.

