



Maharashtra Cosmopolitan Education Society's

**M. A. Rangoonwala Institute of Hotel Management & Research, Pune.**

Affiliated To Savitribai Phule Pune University / Institute code No. : 1042

Email: info@marhotelmanagement.com | Mobile No.: +91 9403 190 762

**Dr. P. A. Inamdar**  
President, M.C.E. Society

**Prof. Dr. Anita Frantz**  
Principal

## CRITERION – 1 CURRICULAR ASPECTS

<b>Key Indicator</b>	<b>1.4 Feedback System</b>
<b>Metric No.</b>	<b>1.4.1</b>

➤ Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc.

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	<b>2020-2021</b>	
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## FEEDBACK ANALYSIS REPORT

### Feedback Analysis on Syllabus

#### Introduction

M.C.E. Society's M. A. Rangoonwala Institute of Hotel Management & Research is affiliated to Savitribai Phule Pune University and follows the curriculum prescribed by SPPU for B.Sc. (HS) Programme. The college analyses the feedback collected from the students, alumni, employers and teachers and communicates recommendations to the Ad – hoc Board of Studies for B.Sc. (HS) at SPPU if necessary. The same discussions are communicated through e - mail as well.

#### Feedback Process

1. The feedback collected – The College has various channels through which the feedback on curriculum collected from different stakeholders like Students, Teachers, Employers and Alumni.

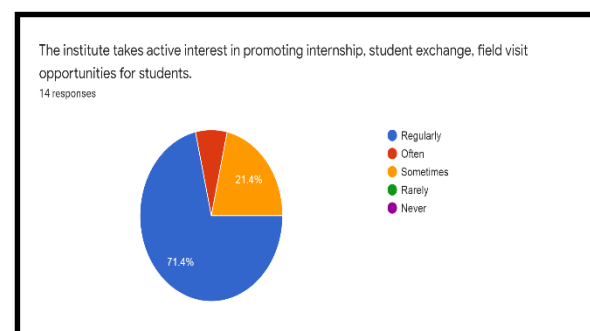
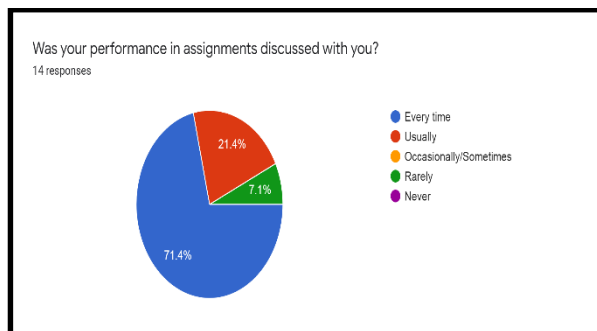
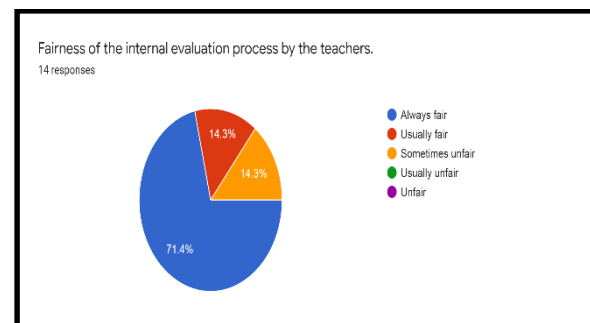
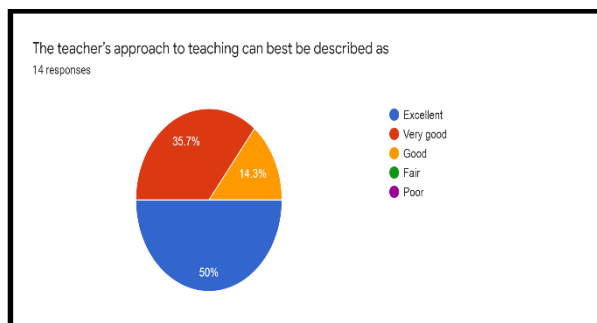
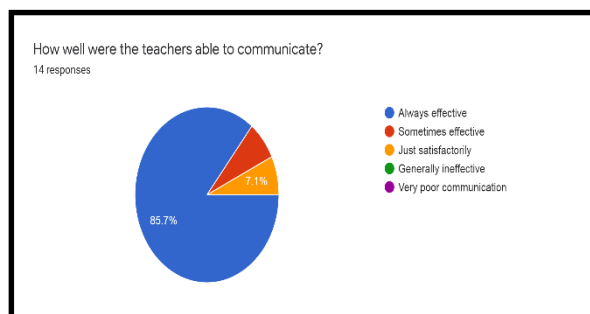
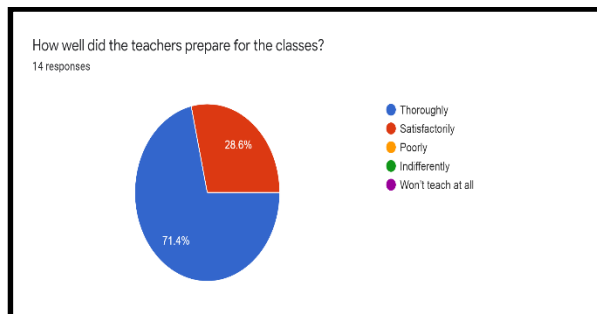
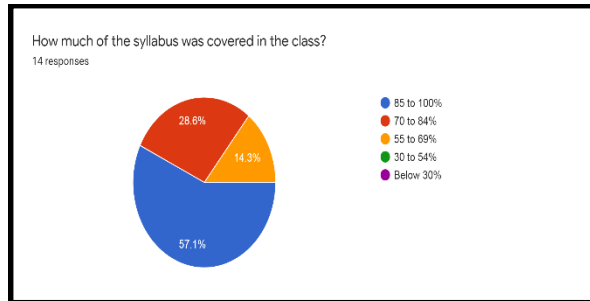
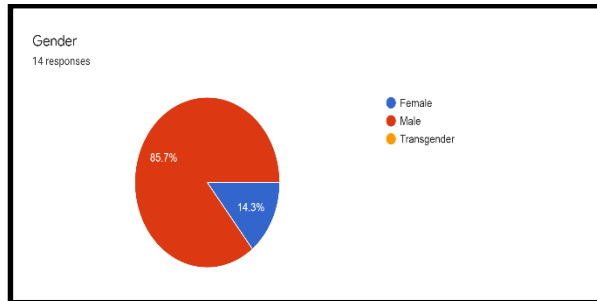
Stakeholder	Event or Occasion	Tool used to receive the feedback
Students	Regular teaching classes	Feedback forms / informal discussions
Teachers	Principal Meetings, College Development Committee Meetings	Discussions, Feedback forms
Industry/ Employer	Industrial Trainings, Guest Lectures, Industrial Visits	Discussions, Feedback forms
Alumni	Alumni Meet, Informal Visits	Feedback forms, discussions

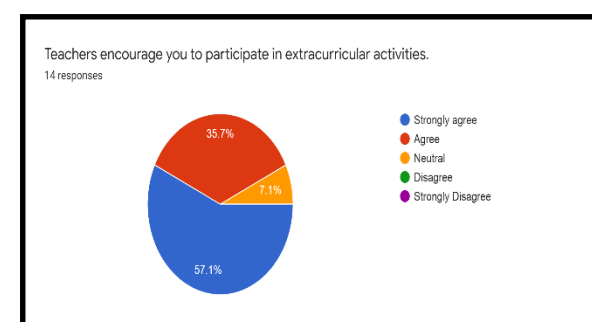
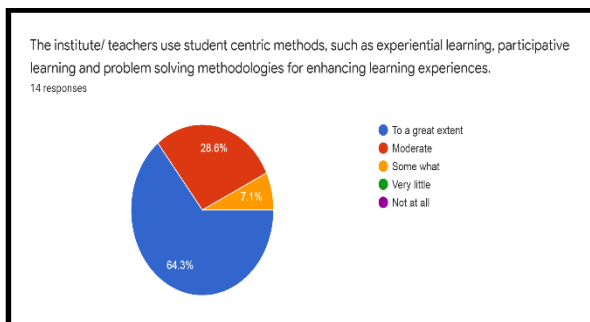
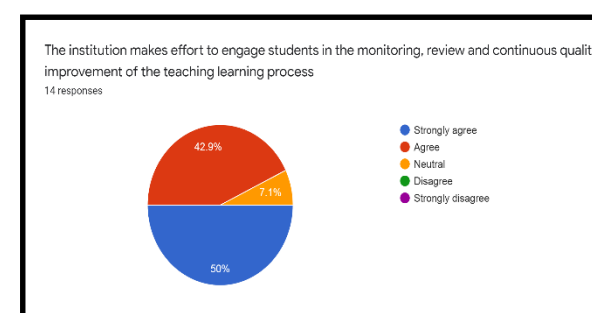
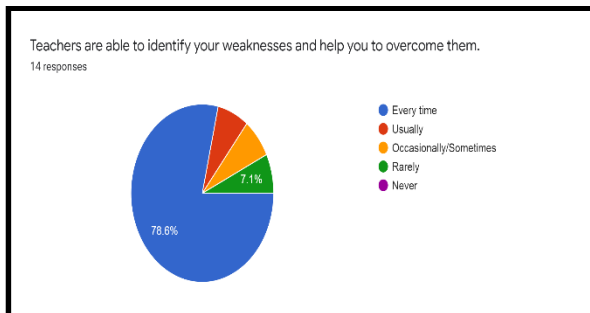
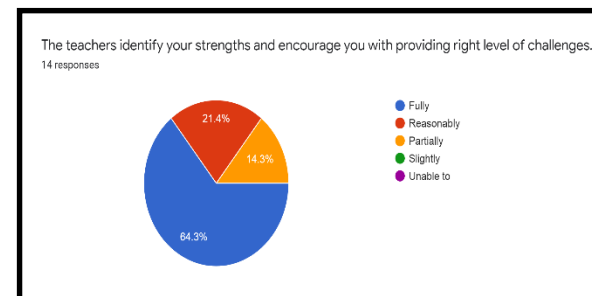
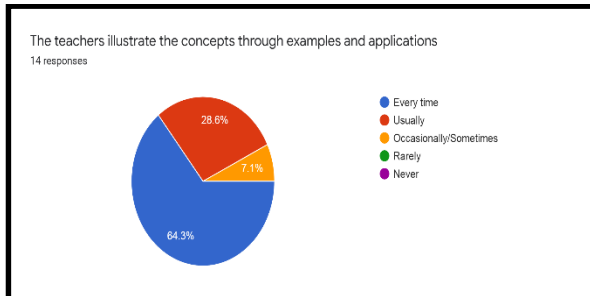
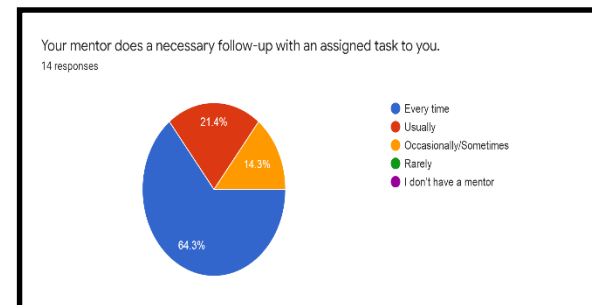
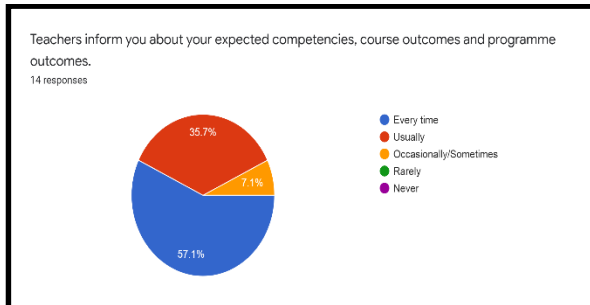
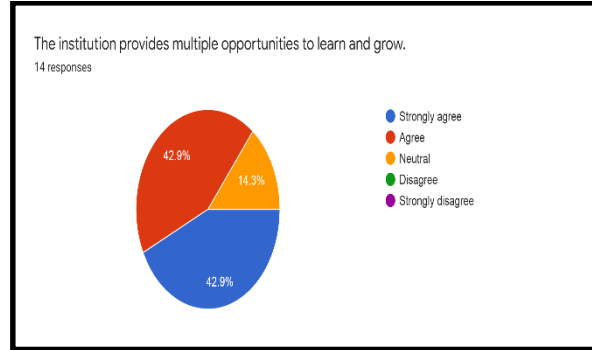
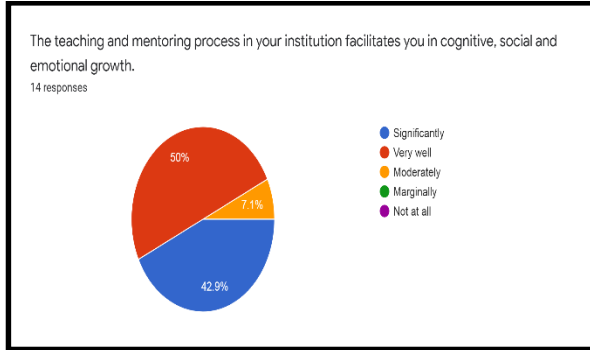
2. **Feedback Analysis:** - After collecting feedback from various stakeholders, the data is analyzed and the report is submitted to the principal.

3. **Action taken:** - Principal reviews the analysis report and initiates necessary action.

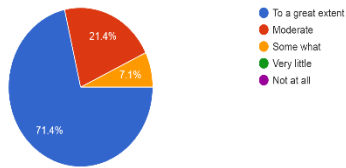
## Student's Feedback Analysis on Syllabus 2020 – 2021

### T.Y.B.Sc. Hospitality Studies – Student's Feedback

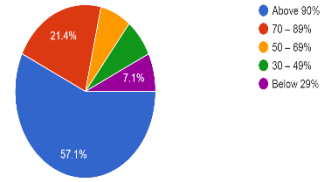




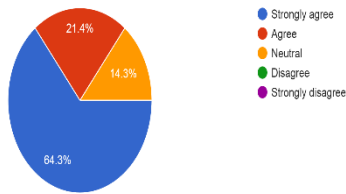
Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.  
14 responses



What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.  
14 responses



The overall quality of teaching-learning process in your institute is very good.  
14 responses



### Recommendation and Suggestions

- More guest lectures to be conducted with in regards to skills and attributes development.



## Teacher's Feedback Analysis on Syllabus 2020 – 2021

### **Interpretation**

1. 86% have responded excellent, 14% as good for aims and objectives of the syllabi are well defined.
2. 86% have responded excellent, 14% as good for the sequence of applicability of theoretical concepts in industry.
3. 75% have responded good, 25% as excellent for inculcates employability skills.
4. 89% responded excellent, 11% as good for encourages entrepreneurship skills.
5. 89% responded excellent, 11% as good for freedom to adopt new teaching techniques.
6. 71% responded excellent, 29% as good for the courses/syllabi of the subject taught by me increased my interest, knowledge and prespective in the subject area.
7. 79% have responded excellent, 21% as good for I have the freedom to adopt new techniques of testing and assessing the students.
8. 79% have responded excellent, 21% as good for I have the freedom to adopt new techniques of testing and assessing the students.

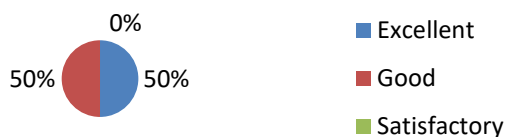
### **Recommendation and suggestions**

1. To include a short term Computer Skills course for the benefit of the students.



## Employer's Feedback Analysis on Syllabus 2020 – 2021

### How do you rate the competencies/outcomes...



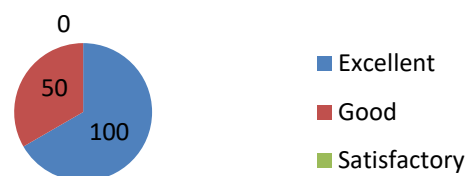
### Quality and relevance of the curriculum and...



### Content and coverage of the syllabus



### Adequacy of the core courses

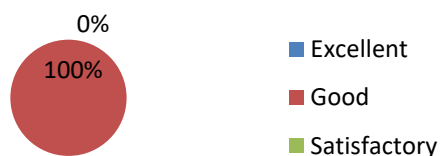


### Relevance of the curriculum with industry requirement



## Alumni Feedback Analysis on Syllabus 2020– 2021

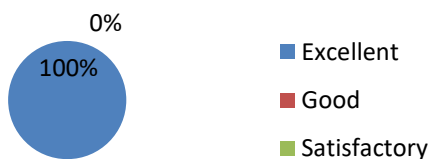
**How do you rate the relevance of the...**



**How do you rate the sequence of the courses...**



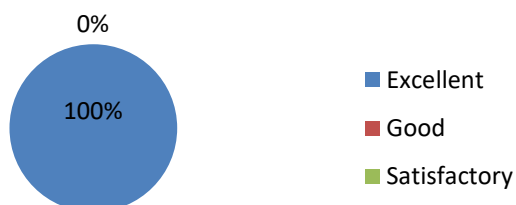
**How do you rate the competencies in...**



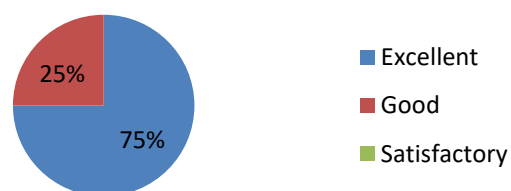
**How do you rate the sequence of the topics in the units?**



**How do you rate the courses that you have learnt in relation to your...**



**How do you rate the courses which are skill related suiting the...**





Interpretation	Excellent	Good	Satisfactory
How do you rate the relevance of the course in relation to the program?	0	100	
How do you rate the sequence of the courses included into the program?	75	25	
How do you rate the competencies in relation to the course content?	100	0	
How do you rate the sequence of the topics in the units?	100	0	
How do you rate the courses which are skill related suiting the industry included in the program?	75	25	
How do you rate the courses that you have learnt in relation to your current job?	100	0	

