



Maharashtra Cosmopolitan Education Society's

**M. A. Rangoonwala Institute of Hotel Management & Research, Pune.**

Affiliated To Savitribai Phule Pune University / Institute code No. : 1042

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**Dr. P. A. Inamdar**  
President, M.C.E. Society

**Prof. Dr. Anita Frantz**  
Principal

<b>CRITERION – 1</b>	
<b>CURRICULAR ASPECTS</b>	
<b>Key Indicator</b>	<b>1.4 Feedback System</b>
<b>Metric No.</b>	<b>1.4.1</b>

➤ **Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc.**

Documents Attached	Remark
<b>Academic Year 2021-2022</b>	
Students Feedback Form	Sample
Alumni Feedback Form	Sample
Employers Feedback Form	Sample
Teachers Feedback Form	Sample

Student Feedback Form

Student Satisfaction Survey - Term 2  
2021 - 2022 T.Y. B.Sc. (HS)

2021-2022 (Term 2)  
Fill the form given below

Full Name \*

Adnan mirza

Class \*

F.Y. B.Sc. (HS)

S.Y. B.Sc (HS)

T.Y. B.Sc (HS)

Gender \*

Female

Male

Transgender

Student Satisfaction Survey on Teaching Learning Process

3:27 PM Student Satisfaction Survey - Term 2 2021 - 2022 T.Y. B.Sc. (HS)

The teacher's approach to teaching can best be described as \*

Excellént

Very good

Good

Fair

Poor

Fairness of the internal evaluation process by the teachers. \*

Always fair

Usually fair

Sometimes unfair

Usually unfair

Unfair

Was your performance in assignments discussed with you? \*

Every time

Usually

Occasionally/Sometimes

Rarely

Never

<https://docs.google.com/forms/d/1T3Jgt1WRBm2Bd/4Z8ML2OXcE92Sb1txDagdPTJLih5U/edit/#response=ACYDBNiozmXYdpahJSWJJ673h9dYbHV...>

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Student Satisfaction Survey - Term 2 2021 - 2022 T.Y. B.Sc. (HS)

How much of the syllabus was covered in the class? \*

- 85 to 100%
- 70 to 84%
- 55 to 69%
- 30 to 54%
- Below 30%

How well did the teachers prepare for the classes? \*

- Thoroughly
- Satisfactorily
- Poorly
- Indifferently
- Won't teach at all

How well were the teachers able to communicate? \*

- Always effective
- Sometimes effective
- Just satisfactorily
- Generally ineffective
- Very poor communication

7/18/22, 3:27 PM

Student Satisfaction Survey - Term 2 2021 - 2022 T.Y. B.Sc. (HS)

The teachers identify your strengths and encourage you with providing right level of challenges. \*

- Fully
- Reasonably
- Partially
- Slightly
- Unable to

Teachers are able to identify your weaknesses and help you to overcome them. \*

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree



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Student Satisfaction Survey - Term 2 2021 - 2022 T.Y. B.Sc. (HS)

The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- Regularly
- Often
- Sometimes
- Rarely
- Never

The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- Significantly
- Very well
- Moderately
- Marginally
- Not at all

The institution provides multiple opportunities to learn and grow. \*

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

3:27 PM Student Satisfaction Survey - Term 2 2021 - 2022 T.Y. B.Sc. (HS)

Teachers inform you about your expected competencies, course outcomes and programme outcomes. \*

Every time

Usually

Occasionally/Sometimes

Rarely

Never

Your mentor does a necessary follow-up with an assigned task to you. \*

Every time

Usually

Occasionally/Sometimes

Rarely

I don't have a mentor

The teachers illustrate the concepts through examples and applications \*

Every time

Usually

Occasionally/Sometimes

Rarely

Never

<https://docs.google.com/forms/d/1T3Jgt1WRBm2Bdf4Z8ML2OXcE92Sb1btDagdPTJLIH5U/edit#response=ACYDBNiozmXYdpahJSWJJ673hf9dYbHV...>

7/18/22, 3:27 PM Student Satisfaction Survey - Term 2 2021 - 2022 T.Y. B.Sc. (HS)

What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. \*

Above 90%

70 - 89%

50 - 69%

30 - 49%

Below 29%

The overall quality of teaching-learning process in your institute is very good. \*

Strongly agree

Agree

Neutral

Disagree

Strongly disagree

Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

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## Alumni Feedback Form

M. A. Rangoonwala Institute of Hotel Management & Research, Pune

### Alumni Feedback Form

Academic Year – 2021 - 2022

We shall be thankful and appreciate, if you could spare some of your valuable time to fill up this feedback form and give us your valuable suggestions for further improvement of the Department. Your valuable inputs will be of great use to us in improving the quality of our academic programs and to enhance the redibility of the college

Name of the Alumni	Rukunja C	Date:	9/6/21
Phone Number	8551009483	Email ID	
Programme Name	BSc (HS)	Year of Passing	2017

#### Professional Details

Name of the Organization	Aly Cloud IT Consulting Pvt. Ltd.
Designation	Head of Marketing
Year of Joining & HR detail	2021

Dear Alumni,

Please give your overall academic assessment of the college and rate us on the following criteria:

Unsatisfactory (US), Satisfactory (S), Fair(F), Good (G), Very Good (VG)

Sr.	Details	VG	G	F	S	US
1	Admission Procedure	✓				
2	Ambience		✓			
3	Infrastructure & Lab facilities		✓			
4	Faculty	✓				
5	Training & Placement				✓	
6	Library	✓				
7	Canteen Facilities					✓
8	Hostel Facilities					
9	Overall Rating of the College	✓				
10	Alumni Association/ Network of Old Friends	✓				

Please suggest any skills you want our college should focus on for the grooming of students. All your suggestions are welcome.

Personal Branding of students.

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## Employers Feedback Form

Employer's Feedback on Syllabus  
Academic Year - 2021 - 2022

Academic Year 2021 - 2022

Full name: \*  
SUGANDHA KAUL BATRA

E mail ID: \*  
sugandhkaul.batra@itshotels.in

Phone Number: \*  
9739098365

Name of the organization: \*  
ITC WINDSORA LUXURY COLLECTION HOTEL

Designation: \*  
LEARNING & DEVELOPMENT MANAGER

[https://docs.google.com/forms/d/1LZuB5ek1lyjKw\\_AQFPeJNyzCmHGRtNP7zbrjPa0h6BY/ediU/response=ACYDBNik11je0T13CS-eg3QbPly73Mw](https://docs.google.com/forms/d/1LZuB5ek1lyjKw_AQFPeJNyzCmHGRtNP7zbrjPa0h6BY/ediU/response=ACYDBNik11je0T13CS-eg3QbPly73Mw)

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Employer's Feedback on Syllabus Academic Year - 2021 - 2022

How do you rate the competencies/outcomes in relation to the course content? \*

Excellent

Good

Satisfactory

Quality and relevance of the curriculum and syllabus with the chosen discipline? \*

Excellent

Good

Satisfactory

Content and coverage of the syllabus \*

Excellent

Good

Satisfactory

Adequacy of the core courses \*

Excellent

Good

Satisfactory

[https://docs.google.com/forms/d/1LZu85ek1lyjKw\\_AQFPeJNyZcMhGRTNP7zboqPaiue9Y/edit#response=ACYDBNk1HjwUT13CS-ag3QbPq73MwSg](https://docs.google.com/forms/d/1LZu85ek1lyjKw_AQFPeJNyZcMhGRTNP7zboqPaiue9Y/edit#response=ACYDBNk1HjwUT13CS-ag3QbPq73MwSg) 2/3



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Employer's Feedback on Syllabus Academic Year - 2021 - 2022

Relevance of the curriculum with industry requirement \*

Excellent

Good

Satisfactory

Any other suggestions.

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## Teachers Feedback Form

Teacher's Feedback Form on Syllabus  
2021 - 2022 - Term 2

Academic Year - 2021 - 2022 Term 2

Name of the faculty \*

Girish Kate

Designation \*

Assistant Professor

Course Name and Course Code \*

Food Production – II (HS 201)

Aims and objectives of the syllabi are well defined \*

Excellent

Good

Satisfactory

<https://docs.google.com/forms/d/1EVi5Tlww-jVX45VikKkGr-u48uZWB9yJyJyVO15J1o/edit#response=ACYDBNib08YU0uDT7ON4i0yuWQ118qDdBun4...> 1/3



Teacher's Feedback Form on Syllabus 2021 - 2022 - Term 2

Applicability of theoretical concepts in industry \*

Excellent

Good

Satisfactory

Inculcates employability skills \*

Excellent

Good

Satisfactory

Encourages entrepreneurship skills \*

Excellent

Good

Satisfactory

Freedom to adopt new teaching techniques \*

Excellent

Good

Satisfactory

<https://docs.google.com/forms/d/1EVi5Tlw-jVX45VikIKcOr-u48uZW89yJuyVO15J1o/edit#response=ACYDBN6b08YU0uDT7ON4@yuWQ18qD8un4...> 2/3

7/20/22, 10:56 AM Teacher's Feedback Form on Syllabus 2021 - 2022 - Term 2

The course/syllabi of the subject taught by me increased my interest, knowledge and perspective in the subject area. \*

Excellent  
 Good  
 Satisfactory

I have the freedom to adopt new techniques of testing and assessing the students \*

Excellent  
 Good  
 Satisfactory

The prescribed books are available in the library in sufficient numbers \*

Excellent  
 Good  
 Satisfactory

Any suggestions \*

nil

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