



Maharashtra Cosmopolitan Education Society's

M. A. Rangoonwala Institute of Hotel Management & Research, Pune.

Affiliated To Savitribai Phule Pune University / Institute code No. : 1042

Email: info@marhotelmanagement.com | Mobile No.: +91 9403 190 762

Dr. P. A. Inamdar
President, M.C.E. Society

Prof. Dr. Anita Frantz
Principal

CRITERION – 1 CURRICULAR ASPECTS	
Key Indicator	1.4 Feedback System
Metric No.	1.4.1

- Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc.

Documents Attached
Academic Year 2017-2018 Action Taken Report on Feedback from Stakeholders

M.C.E. Society's
M. A. Rangoonwala Institute of Hotel Management & Research
Action Taken Report on Feedback from Stakeholders

Academic Year: 2017 – 18

Stakeholders: Teachers, Students, Alumni, and Employers

Recommendations and Suggestions from stakeholders

- To introduce an Advanced Chef certificate course for students to enhance their culinary skills in areas that are not covered by the curriculum.
- To conduct pre-placement sessions to prepare students to face the placement interviews.

Actions Taken


- **To introduce an Advanced Chef certificate course for students to enhance their culinary skills in areas that are not covered by the curriculum.**

Respective Food and Beverage Production faculties were instructed to start planning the course curriculum and timetable. They were also instructed to take out a notice to notify the students. The same was approved by the Principal. The course was introduced in the academic year 2018-2019 from 04/03/2019 to 21/03/2019. *(Detailed Report filed in the course file)*

- **To conduct pre-placement sessions to prepare students to face the placement interviews.**

The training and Placement cell was instructed to schedule the same with respective subject teachers and students. The sessions were incorporated into the academic calendar of 2018-2019. Sessions conducted are as follows: *(Detailed Report filed in the event file)*

1. Guest lecture on communication skills – 25/07/2018
2. Interview techniques – 10/09/2018
3. Career opportunities in the hospitality sector – 14/09/2018
4. Importance of training – 01/02/2019


PRINCIPAL
M. A. Rangoonwala Institute of
Hotel Management & Research
Azam Campus, Camp, Pune - 1