



Maharashtra Cosmopolitan Education Society's

M. A. Rangoonwala Institute of Hotel Management & Research, Pune.

Affiliated To Savitribai Phule Pune University / Institute code No. : 1042

Email: info@marhotelmanagement.com | Mobile No.: +91 9403 190 762

Dr. P. A. Inamdar
President, M.C.E. Society

Prof. Dr. Anita Frantz
Principal

CRITERION – 1 CURRICULAR ASPECTS	
Key Indicator	1.4 Feedback System
Metric No.	1.4.1

- Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc.

Documents Attached
Academic Year 2019-2020 Action Taken Report on Feedback from Stakeholders

M.C.E. Society's
M. A. Rangoonwala Institute of Hotel Management & Research

Action Taken Report on Feedback from Stakeholders

Academic Year: 2019 – 20

Stakeholders: Teachers, Students, Alumni and Employers

Recommendations and Suggestions

- Since the B.Sc. (HS) program structure was revised to the CBCS pattern, the computer skills course was omitted, hence the Faculty members suggested conducting a short-term Computer Skills course.
- Guest Lectures, sessions, and activities addressing social issues are to be conducted.

Action taken

- **Since the B.Sc. (HS) program structure was revised to the CBCS pattern, the computer skills course was omitted, hence the Faculty members suggested conducting a short-term Computer Skills course.**

A short-term course in the S.Y. B.Sc. (HS) was introduced to get credits and for the benefit of the students. The course duration was 40 hours and was scheduled from February 2021-March 2021.
(Detailed Report filed in the course file)

- **Guest Lectures, sessions, and activities addressing social issues to be conducted.**

Teachers along with IQAC Coordinator identified and scheduled sessions addressing social issues for the Academic Year 2020-2021, as follows: *(Detailed Report filed in the event file)*

- No Tobacco Pledge - 11/07/2019
- Swachha Bharat Pledge-03/08/2019
- Information on Organ Donation- 09/08/2019
- Participation in Fit India Movement-29/08/2019
- Fit India Movement Awareness Drive - 09/09/2019
- Save the Environment, Tree Plantation, and its Maintenance Drive-21/09/2019
- NSS Social Service Activity on the Occasion of Guru Nanak Jayanti - 12/11/2019



PRINCIPAL

M. A. Rangoonwala Institute of
Hotel Management & Research
Azam Campus, Camp, Pune - 1