M. C. E. Society's
M. A. Rangoonwala Institute of Hotel Management & Research, Pune

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PROGRAM OUTCOMES

Program Name: Bachelor of Science Hospitality Studies B.Sc.(HS)

PO1: Develop students with an in - depth understanding of the operational aspects and knowledge of the understanding principles of hospitality industry.

PO2: Making students familiar with the practical aspects of the hospitality industry.

PO3: Develop professional skills of strategic management issues involved in operating hotels and train students for operational, supervisory and management positions.

PO4: Enhance the techniques of advanced technological uses in hotel industry.

PO5: Disciplinary Knowledge - Students will be able to master the key frameworks, models, and skills that reflect the body of knowledge in their major and will apply discipline-based habits of analytical thinking to problems and opportunities. Be skilled in the analysis of both qualitative information and quantitative data.

PO6: Communication Skills - Students will be able to synthesize and summarize information and to professionally communicate their analysis, arguments and recommendations to a variety of audiences. Be skilled in written, oral and visual communication and will be able to effectively choose communication methods that are appropriate to the topic, objective and setting.

PO7: Scientific Reasoning - Students will be able to understand, analyse and use quantitative data to make business decisions and report to stakeholders. Identify quantitative characteristics of a problem to examine and interpret numerical data and to analyse numerical data to derive conclusions.

PO8: Critical Thinking Skills - Evaluate, analyse and interpret information to solve problems and make business decisions. Interpret and evaluate unstructured situations; to define the problem; to apply theories to ambiguous situations and to draw conclusions and implement solutions.

PO9: Information / Digital Literacy - Demonstrate proficiency in the use of information technology. Students will use information systems to select and process data in a meaningful way.

PO10: Ethics - Understand and evaluate ethical issues and situations as hospitality professionals to make business decisions. Recognize ethical problems in both domestic and international hospitality business context, identify alternatives and make appropriate ethical choices.

Po11: Multicultural Competence - Student will create more positive work environment, increase job satisfaction, bring diverse voices into the decision making process, foster creative ideas and help them to understand their customers.

PO12: Lifelong Learning - Enhancing skills in hospitality core areas at various positions of specialization to address customer satisfaction. Recognizing the need for engaging in independent and lifelong learning.